

Grace:

I think it was 2018, I wasn't at the time a Kaiser Permanente member, I'd been told that I had the Cadillac of healthcare. I thought it was the best of the best. All of a sudden I'm having these pains and I don't know what's going on. I was in severe pain for months. We took a couple trips to the ER, they were ridiculously expensive. Then after the ER, I had to try and get the ultrasound and the scans myself, take them to my OB-GYNs office. And then she got them, but she couldn't really discern them. So she was shooting in the dark. It was just like I was having to manage my whole health journey and it was really, really frustrating and nobody had answers. Fast forward, I become a KP member because we're recently married and it was just night and day.

Grace:

All of a sudden things finally start to come together. I get a diagnosis, I have pretty severe endometriosis. Within a week of switching, I had a diagnosis, and within two weeks of that, I was in surgery. The best part was that everything was coordinated. It wasn't us having to do all the work ourselves. Everything that I needed along the way, I had somebody to take care of me and everybody was a specialist in their area. They had done their research and knew who I was from a medical standpoint before I walked into their office. Everything was just really easy, and all we had to do was just take care of each other. Yeah, I'm just a believer. Switching to Kaiser let me know that there was a level of care that I didn't think was possible that I now have access to. And so I've just been over the moon with it. I've been over the moon.